

Mission Statement

OUR VISION

To be a global leader in retail food, coffee and franchising

OUR MISSION

We provide

- Good Food, Great Service, Excellent Coffee
- A welcoming relaxed meeting place enriching contemporary lifestyle
- The answer to “Where will I meet you?”

OUR CORE VALUES

• Customer Service

Our focus is our customers, both internal and external. Everything we do revolves around ensuring that all our customers have positive and productive contact with us.

• Teamwork

We encourage and support each other to achieve our best at all times in a safe, fun and relaxed environment.

• Accountability

We accept responsibility for our actions and are accountable for the results achieved.

• Positive Relationships

We actively promote a positive and satisfying work environment and represent The Coffee Club positively at all times.

• Continual Improvement

We constantly re-evaluate our services and actively elicit, listen and act upon information for continuous improvement, actively promoting innovative practice in all that we do and are involved with.

Join Us

THE COFFEE  CLUB